

Emails between Wessex AHSN and Hampshire Constabulary staff – reformatted into chronological order

From: [Member of Hampshire Constabulary Staff]
Sent: 24 July 2018 12:57
To: Paul Jennings
Cc: [Member of Hampshire Constabulary Staff], [Member of Hampshire Constabulary Staff]
Subject: HIN Map

Hi Paul,

I keep seeing maps that have been produced recently, and show Solent and the Isle of Wight as part of your network

Can you please change that and ensure that people are not being misled? It is a really difficult conversation to have when other forces contact me and ask about our involvement and I have to then explain.

I am more than happy for you to change Solent and IOW to the "Trusts with own model" category but we cannot be shown as "trusts with live teams" and part of the network

Regards,

[Member of Hampshire Constabulary Staff]

From: Paul Jennings
Sent: 24 July 2018 14:08
To: [Member of Hampshire Constabulary Staff]
Cc: [Wessex AHSN Member of Staff]; [Wessex AHSN Member of Staff]; [Member of Hampshire Constabulary Staff]
Subject: RE: HIN Map

Hi [Member of Hampshire Constabulary Staff]

I hope you are well. You have emailed at a good time actually as we are just changing the colour coding and developing a more simplified 'Key' to explain who is doing what.

Why are we doing this?

SIM is always presented as the 'first model from which we learnt X Y and Z' so we encourage every area we speak to, to design their own care models so that they create their own version, based on the most basic, single principle of SIM (police and health work better in multi skilled teams to simultaneously manage clinical need and behavioural need).

As there are now over half a dozen 'operational variations' of this kind of team (including Solent/IOW/Southern Health), we have simplified the key to show which trusts have some kind of multi-agency process/team to identify and manage higher frequency/risk/demand patients, which trusts are designing their own approach and which ones are reviewing their care.

So basically – 3 simple categories and colours:
We have something

We are creating something
We are reviewing the need to create something

This allows for each team to speak to each other and share what design they have chosen. We never sell SIM as the only way to do business. We reinforce this message from slide one of the presentation.

I have attached the latest version (yet to be published) which shows all three trusts in your area in Category 1 which is factually correct.

If you could give me an update on what is going on in each Trust, I can then report to other teams around the UK even more accurately about how each trust is working with Hampshire Police. That would be really helpful my end and it would ensure that there is no risk of misrepresentation at all.

As SIM is now a AHSN National Programme, I have copied in [Wessex AHSN Member of Staff] and [Wessex AHSN Member of Staff] from Wessex AHSN (our lead AHSN) into this email.

Many thanks

Paul Jennings

From: [Member of Hampshire Constabulary Staff]
Sent: 25 July 2018 14:03
To: Paul Jennings
Cc: [Wessex AHSN Member of Staff]; [Wessex AHSN Member of Staff]
Subject: RE: HIN Map

Hi Paul,

I'm sorry but that map is clearly marked "High Intensity Network" and as you know, neither Hampshire Constabulary, nor any of the trusts down here are part of your network. I note other trusts in green elsewhere in the country who are also not part of the network. (I also note the use of Red, Amber, Green)

This does seem to me as a method of unfairly bringing pressure on other trusts to join the network in an aggressive sales pitch, and I do see that suggested in some of the communications that you send out. I don't think this is appropriate, and I do not want us to be any part of this. It is embarrassing for both of us when other forces make contact with me (including in person) and I have to explain that we are not actually on the network and then try and explain why.

As I originally said, I am more than happy to be listed as having a similar approach, but we need to be clear that neither Hampshire nor the IOW are part of the network please.

I am also still seeing the data being used that I have told you is hugely inaccurate. The figures you use for your data set from the original IOW scheme do not bear any resemblance to the data held by Hampshire Constabulary and the IOW NHS, and the way in which you have then used that erroneous data to produce various charts and graphs is misrepresentative and not ethical.

You have left out whole swathes of data that do not support your findings, and even worse you have submitted a "0" response across all categories for one patient who you know actually did make many calls to services in that period.

I am also really concerned that if you are still holding the original PID and matching that to the inaccurate figures you are using, you also have a conflict with the DPA.

I am really sorry but we need to be really clear that we are not part of the network. I do not want any misrepresentation otherwise.

I am more than happy to meet with AHSN colleagues if that would help, but the above is our position if you could now please reflect that on your map

Regards,

[Member of Hampshire Constabulary Staff]

From: [Wessex AHSN Member of Staff]
Sent: 26 July 2018 11:51
To: [Member of Hampshire Constabulary Staff]
Cc: [Wessex AHSN Member of Staff]; Paul Jennings
Subject: RE: HIN Map

Hi [Member of Hampshire Constabulary Staff]

Thank you for your recent emails.

Please accept my apologies for the map presentation Paul is amending to include your suggestion. This will be with you next week so please do let us know if it requires further amendment. [Wessex AHSN Member of Staff] and I have been planning to meet up with you to better understand and learn from your model of delivery and to give you some further insight into the NHS England's demands on AHSN's to improve MH services. Your emails are a helpful prompt to organise a meeting

[Wessex AHSN Member of Staff] and I are on annual leave at various times during the month of August but are available in September. Would you have any availability w/c 3rd or 10th September?

Looking forward to meeting you.

Best wishes

[Wessex AHSN Member of Staff]

From: [Wessex AHSN Member of Staff]
Sent: 08 August 2018 13:28
To: [Member of Hampshire Constabulary Staff]

Cc: [Wessex AHSN Member of Staff]
Subject: Amended map

Hi [Member of Hampshire Constabulary Staff]

As promised, please find the amended map attached.

Please let us know if you have any feedback, either by email or if it is easier when we meet. It will not be used in the meantime.

Best wishes

[Wessex AHSN Member of Staff]

From: [Member of Hampshire Constabulary Staff]
Sent: 08 August 2018 14:16
To: [Wessex AHSN Member of Staff]
Cc: [Wessex AHSN Member of Staff]
Subject: RE: Amended map

Hi [Wessex AHSN Member of Staff],
Thank you for sending this over, and it is exactly what I asked for, so thank you for making the amendments.
I look forward to meeting with you next month
Regards,
[Member of Hampshire Constabulary Staff]
